

## Walk to End ALS Ontario, Event Dates: Walks will be hosted throughout the month of June

**Friendly Call Volunteer - 7 Month term, December 2022 - July 2022  
November 2021**

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We are looking for a friendly volunteer “Caller” to help with the Walk to End ALS Ontario with phone calls to past participants and donors. Our event is more than a fundraiser; it’s an opportunity to connect and come together to build a community of ALS supporters. As a Friendly Caller, you will be a key communicator of information & messaging on behalf of the Walk to End ALS committees. You will work with ALS Canada staff and volunteers to promote community participation, fundraising efforts, as well as thanking supporters for their donations and participation. This is an exciting time to be a part of our 2022 Walk to End ALS team!

### Walk to End ALS

The Walk to End ALS is the largest volunteer-led fundraiser for ALS Societies across Canada. It is fun, family friendly, and a meaningful way to be a part of our work & hope for a future without ALS. Together we honour those we have loved and lost, and we show support for the 3,000 Canadians and their families living with the disease. Fundraising efforts and donations from the Walk provide for the best ALS research in the country and enable ALS Societies to provide community-based support to people with ALS & their families. Join us in this critical work and help us reach our

**2022 FUNDRAISING GOAL FOR WALKS ACROSS ONTARIO  
=\$1,900,000**

### What You’ll Do

- Initiate thank you calls to past participants and donors for our 2022 Walk to End ALS events across Ontario
- Lead recruitment calls, inviting past participants to participate in this year’s event
- Lead thank you calls post-event, thanking top donors and participants
- Respectfully handle all inquiries and possible challenges with diplomacy & tact
- Inspire support for ALS Society of Canada, leaving every individual "feeling good" about their phone call experience with you
- Ensure information and data is accurately recorded & communicated to ALS Canada
- Record any follow-up actions required for participants flagged on the phone call (i.e address update, questions about their Walk requiring a follow-up call from staff, interest in donating etc.)
- Attend virtual & occasional in-person committee meetings, in addition to a post-event debrief meeting
- Act as an ambassador for the cause and organization

### What We are Looking For

- Extremely confident communicating over the phone
- Positive attitude and “team player”
- Friendly, warm and congenial telephone manner
- Superior interpersonal & listening skills
- Strong English written and verbal communication abilities
- Ability to convey passion & enthusiasm on behalf of ALS Canada
- Experience supporting charity fundraising events; experience with charity walk events an asset
- Previous experience volunteering as a part of a not-for-profit committee an asset
- Experience working with people with diverse backgrounds
- Interest in working with and supporting individuals and families affected by ALS
- Ability to commit approximately 4 hours monthly and attend 1-hour bi-monthly meetings

### Volunteer with us today!

Submit a volunteer application to Linda Terry: [volevents@als.ca](mailto:volevents@als.ca)

***Please be sure to indicate the volunteer position title in your subject title.***

*ALS Canada is committed to being an equitable organization and strongly encourages people from equity-seeking groups to apply. ALS Canada is committed to accommodating applicants with disabilities within our recruitment processes. Please contact the Volunteer Services department at [volevents@als.ca](mailto:volevents@als.ca) if you require accommodation.*

### What You Will Be A Part Of

A charitable organization that lives its values of **accountability, collaboration, compassion, integrity, resiliency** and **respect**, ALS Society of Canada works with the ALS community to improve the lives of people affected by amyotrophic lateral sclerosis through support, advocacy and investment in research for a future without ALS. Fully funded by donors, we were fortunate to benefit from the generosity of Canadians during the Ice Bucket Challenge of 2014, and are now focused on implementing our 2018 to 2023 strategic plan in support of the following long-term impacts: people affected by ALS receive the best possible standard of care; more treatments are available to improve quality of life and extend lifespan; and people are empowered to make informed decisions about ALS.

**Our world is challenging. The people we serve are dealing with a devastating illness. But in the midst of it, their resiliency and spirit is remarkable and moving. By joining us you will be an important part of a very special community that inspires and touches one another's lives in our united vision to end ALS.**